CITY OF MILPITAS 2005 ECONOMIC STRATEGIC ACTION PLAN

The Action Plan defines programs and activities to implement the strategy over the next three to five years. These actions are organized by the Strategic Plan goals and objectives and the City Budget and identifies implementation teams and estimated costs.

Goal: Improve Milpitas' Image as a Place to Live, Work and Shop

Objective: Bu	ild and maintain an effective place branding strategy.
City Budget Polici Plan.	xy: Oversee completion and implementation of the Economic Development
Implementation Team & Costs	January – June 2006
EDM, EDC, Engineering; Planning Approved: \$22,500.	Fund one additional local identifying sign in FY05-06 in addition to the sign designated for Piedmont @ Landess. Incorporate into signs historic or cultural icons that reflect Milpitas' history and cultural diversity, such as using Handcraft Tiles. Team: Economic Development Manager (EDM); Economic Development Committee (EDC)
EDM, EDC, Information Services (IS)	Develop a new economic development page to be added to the City's existing web site, which provides information on economic development issues, programs, and events designed to educate and inform the public.
EDM, EDC	Utilize Strengths, Weaknesses, Opportunities and Threats (SWOT) analysis to create or modify policies that will enhance economic and fiscal development, such as publicizing the economic, social and environmental benefits of manufacturing and industry, emphasizing the great location of Milpitas, etc.
EDM Estimated Cost: \$6,000	Present opportunities for combined marketing with Silicon Valley Economic Development Alliance (SVEDA) to maximize funds.
EDM, EDC, ISM, TC	Submit to City Council proposal for Wireless Milpitas that will provide services for commercial and residential users. Team: Information Services Manager (ISM) and Telecommunications Commission (TC).

EDM, EDC, City Council Approved:	• Develop trial sign program for San Jose Mineta International Airport and fund as part of FY05-06.
\$37,500	
Implementation	1 – 2 Years
Team & Costs	
EDM, IS	Update and expand the economic development page on the web site
221.1, 10	on a quarterly basis.
T 1 4 4	1 – 2 Years
Implementation	1-2 Years
Team & Costs	
EDM, EDC	• Continue active support for construction of the two local identifier
	signs.
EDM, EDC	Improve public awareness of benefits to economic development.
Objective: Bu	ild and maintain an effective place branding strategy.
City Budget Polic	y: Oversee completion and implementation of the Economic Development
Plan.	
Implementation	1 – 2 Years
Team & Costs	1 2 10015
EDM, EDC	• Use a Stakeholder Committee to define the major contributions forming the high quality of life in Milpitas, and to define the relationship between economic development and the high quality of life.
EDM	Work with Chamber of Commerce to update a flexible community profile package that can be used to inform both citizens and potential businesses about Milpitas, focusing on economic development issues.
EDM	 Recognize and feature local successful businesses and largest employers in local newspapers, on the website and newsletters. Identify opportunities to involve them in community events to keep the residents informed about the significant contributions made by businesses to the local economy.
EDM, EDC, City Council Recommended: \$112,500	Develop a marketing and public relations program to improve visibility of Milpitas as a business and industry center.
Implementation Team & Costs	3 - 5 Years
EDM, EDC, Engineering	Recommend funding to construct and install all remaining local entryway signs and construct one freeway identification sign.
Estimated cost: \$1,097,500	a. Remaining local street signs: \$97,500b. Freeway Identifier Sign: \$1,000,000

Goal: Improve Retail Spending Opportunities

Objective 2 A	: Diversify mix of retailers within the Midtown Area.
City Budget Polic	y: Clarify, formalize and implement economic development strategies and
	pon generating new and/or enhanced revenues.
	: Work with the Milpitas Redevelopment Agency to implement the
	he Transit Area Plan and any future long-range planning policy
	g care to create a shopping environment that will attract retailers.
Implementation	January – June 2006
Team & Costs	
EDM, Planning	ED Manager and Planning Director to meet with Midtown Precise
Director	Plan property owners. Make recommendations to Planning
	Commission and City Council regarding creation of Precise Plan.
Implementation	1 – 2 Years
Team & Costs	
EDM, EDC,	Initiate Precise Plan. Continue to work with Midtown property and
Planning	business owners.
Estimated Cost:	
\$60,000	
· ·	: In collaboration with the Chamber of Commerce and the Downtown
Implementation	tion promote the City as a place to shop. January – June 2006
Team & Costs	January – June 2000
EDC, EDM,	EDC Retail Subcommittee & Chamber Board meet to discuss
Chamber	programs and activities to promote Milpitas shopping through a Shop
Approved:	Local program.
\$8,000	Local program.
Implementation	1 – 2 Years
Team & Costs	
EDM, EDC,	Implement a "Shop Local" campaign.
Chamber	
Recommended:	
\$17,000	

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EDM, Planning	The Mills Corporation is actively involved in the TSA development and meets with staff regularly on tenanting.
Implementation Team & Costs	1 – 2 Years
EDM, EDC, Planning	 Support Planning in developing a master lease approach with Great Mall to facilitate new leases and use changes. Initiate annual Great Mall overview with EDC.
Objective 2.C	C: Increase demand for upscale retail.
•	Conduct housing retail survey to identify where resident currently shop, g retail centers the frequently visit and what they would like to see more of
Implementation Team & Costs	1 – 2 Years
EDM, EDC	Research best practices on surveys that other cities have used to evaluate the same. Determine applicability to Milpitas and make recommendations on implementation.
•	In collaboration with the Chamber of Commerce, the DMA and the ers, promote the City's shopping opportunities to existing and new idents. 1 - 2 Years
EDM, EDC, Chamber, Retail Subcommittee	Work with Chamber, DMA and retail shopping centers to develop a comprehensive brochure marketing Milpitas retail.
Estimated Cost: \$25,000	
EDM, EDC, Planning, Chamber	 Support district master plans for designated neighborhood and commercial areas to guide their future development. Master plans should be at sufficient detail to permit identification and resolution of major policy issues and development constraints, and at the same time, be general enough to guide rather than to proscribe
Estimated cost: \$30,000	 development solutions. Work with property owners to identify and encourage reinvestment opportunities in designated commercial districts and to develop strategies for repositioning or redeveloping poorly performing neighborhood and commercial uses.
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Implementation Team & Costs	3 - 5 Years
EDM, EDC Estimated Cost:	Update retail marketing brochure annually for distribution locally and regionally.
\$10,000 EDM, EDC, Estimated Cost:	Based on research, consider funding a Resident Retail Shopping Survey.
	Enhance the market feasibility of upscale retail by expanding the ce of executive level housing opportunities. (Added in response to City ats on 7/5/05).
Implementation Team & Costs	January – June 2006
EDM, EDC, Planning Approved: \$10,000	 Evaluate zoning policies that may deter executive housing development in conjunction with 6.B.1. Initiate a comprehensive analysis of City land use policies to ensure regulatory policies respond to changing market forces and that development maintains balance and character appropriate for Milpitas.
Implementation Team & Costs	1 – 2 Years
EDM, EDC, Planning	 Evaluate Midtown, TSA and industrial and commercial land use zoning and changes to ensure that executive level housing opportunities are included. Evaluate impacts of hillside opportunities for additional executive
Recommended: \$10,000 (FY06- 07)	 bousing development. Complete comprehensive analysis of City land use policies to ensure regulatory policies respond to changing market forces and that development maintains balance and character appropriate for Milpitas.

Goal: Balance Housing Supply with Demand for Housing by Local Workers

including exec Housing Elem	nhance the range of housing choices and neighborhoods utive market-rate housing, through the implementation of the ent and the Midtown Plan.
<u>City Budget Policy</u> : Oversee completion of the Economic Development Plan.	
executive market the Midtown Pla	
Implementation Team & Costs	January – June 2006
EDM, EDC, Neighborhood Services	 Continue to encourage mixed-use developments, when feasible, to maximize the development potential of available sites. Presentation of the City's Housing Element in Spring 2006 to EDC.
well as affordabl	Build upon existing city-led programs to increase all types of housing as e, owner -occupied housing.
Implementation Team & Costs	1 – 2 Years
EDM, EDC, Neighborhood Services	Review criteria for use of redevelopment funds to further affordable housing and all types of housing in the City and redevelopment project areas. Support most or planning for designated paighborhood and
	Support master planning for designated neighborhood and commercial areas to guide their future development.
	Review and analyze vacant, underutilized sites for potential development of specific housing and commercial use.
	• Encourage full utilization of properties under existing zoning consistent with the City's General Plan and other City policies.
	 Promote public investment in infrastructure to support the maximum development potential and encourage investment in underutilized areas.
	Ensure the ongoing vitality of neighborhood commercial districts by establishing policies to maintain the character of neighborhood
	districts over time, recognizing that such policies have to be responsive to changing market forces.

Goal: Retain and Support the Success of Existing and New Businesses

Objective 4: F	Retain and expand existing Milpitas-based companies.	
<u>City Budget Policy</u> : Clarify, formalize and implement economic development strategies and policies focused upon generating new and/or enhanced revenues.		
	a city government based clearing house of business assistance services	
	cal, state and federal agencies and other institutions.	
Implementation	January – June 2006	
Team & Costs		
EDM, IT, EDC Approved: \$3,000	 Update City's website with direct links to existing employment and job resource centers such as North Valley Private Industry Council (NOVA) and other business assistance service providers. Design and update an informational package for distribution to small businesses at City Hall such as a business base data, related news 	
I1	articles, and available space for lease in Milpitas.	
Implementation Team & Costs	1 – 2 Years	
EDM, EDC, Chamber	Develop and coordinate small business assistance programs and activities with the Chamber of Commerce and other public and non-profit entities to provide services to local merchants.	
4.A.2: Consider establishment of Business Improvement District (BID)		
Implementation	1 – 2 Years	
Team & Costs		
EDM, Engineering, DMA, City Council	More applicable as Midtown and other commercial district redevelop. Consider Property Based Improvement District (PBID) depending on more specific goals of formation.	
Estimated cost: \$75,000 per district		
4.A.3: Consider	establishment of HUB or Enterprise Zone	
Implementation Team & Costs	January – June 2006	
EDM, EDC	Determine applicability of Historically Underutilized Business (HUB) and Enterprise Zones for Milpitas.	
Implementation Team & Costs	1 – 2 Years	
EDM, EDC,	Maintain attractive industrial and manufacturing areas.	
Planning,	Attract and retain industrial businesses by providing business	
Engineering, Public Works	assistance to industrial and manufacturing businesses.	

_	a business location incentive program that is flexible, depending on needs,
Implementation	e use of existing vacant non-residential buildings. January – June 2006
Team & Costs	January June 2000
EDM, EDC	Use EDC to evaluate existing programs in other cities and determine
	applicability to Milpitas.
Implementation	1 – 2 Years
Team & Costs	
EDM, EDC	• Make recommendations for business incentives to City Council with funding suggestions.
4.A.5: Consider	development of a facility that would attract nano-technology companies.
Implementation	1 – 2 Years
Team & Costs	
EDM, EDC,	Work with professional groups to identify potential for nanotechnology development and alternative energy development.
	Meet with Managers of existing business incubators.
4.A.6. Consider	development of an energy-saving program to support installation of
	els in existing non-residential buildings.
Implementation	January – June 2006
Team & Costs	
EDM, EDC,	Investigate local permit requirements to determine if fees are
Building	competitive to encourage installation.
8	 Consider as part of business incentive program if rebates desired.
	Free Services and Free Service
4.A.7: Develop a	and implement a business retention program.
Implementation	January – June 2006
Team & Costs	
EDM, EDC,	Develop business outreach targets and create outreach program.
Engineering	Monitor the need for capital improvements to foster economic
	development on an ongoing basis.
	• Enhance the City's web site and utilize as a tool to communicate with
	the business community. Update community profile and business
EDM, IS, EDC	base data. Maintain current information on the web site about
	economic development events and activities of interest to the
	business community.
	Respond proactively to site location inquiries from prospective
EDM, Planning	businesses with information that helps them chose Milpitas as the
EDM CL 1	place to locate their business.
EDM, Chamber	Develop and maintain a package of information, which includes a
	current database on the City's community profile, business and space
	inventory and other useful information packets and materials to
EDM BI	respond to potential clients' needs.
EDM, Planning,	Develop Request For Proposal (RFP) to complete an existing
EDC	

Approved: \$80,000	conditions analysis of industrial, Research & Development (R&D) and office buildings outside TSA to establish guidelines for future land use transition. Consider limitation on assembly, medical, dental and similar uses in these areas until analysis complete.
Implementation Team & Costs	1 – 2 Years
EDM, EDC, Planning	 Increase support by co-sponsoring Chamber mixers, monthly breakfasts, and annual events that may honor businesses for their contribution to the community. Strengthen the unique economic role of each business area through zoning and other regulations. Identify and participate in regional or statewide activities that will promote Milpitas as a regional commerce center. Review existing conditions report and preliminary findings with property owners and other stakeholders. Present findings to Planning Commission and City Council for implementation.
Implementation Team & Costs	3 - 5 Years
EDM, EDC	Continue the corporate visits. Corporate visitation should include large employers, large tax generators, and new businesses absorbing substantial or long-term vacancies.
processes to keep	a process to identify and update streamlined planning and permit p pace with the challenges of new and emerging technologies to develop antages for future business development in Milpitas.
Implementation Team & Costs	January – June 2006
EDM, EDC, Chamber, Planning, IS, Building, Fire, Engineering	 Participate in the permit and inspection streamlining Roadmap for Service Improvements. Review recommendations with EDC and consult with Chamber of Commerce prior to implementation for business feedback. Establish a stronger working relationship with commercial brokers in Milpitas to identify collaborative business attraction opportunities. Work with IS to maintain updated available property listings on the City's web site.
Implementation Team & Costs	1 – 2 Years
2 3 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	• Evaluate parking standards to ensure sufficient parking for businesses and customers.

Goal: Improve Employability of Local Residents

Objective 5.A: Consider the establishment of a career center that would help match local workers with local jobs.

<u>City Budget Policy</u>: Clarify, formalize and implement economic development strategies and policies focused upon generating new and/or enhanced revenues.

Objective 5.A.1: Coordinate with existing state and local agencies to provide comprehensive job and training referral services. The Redevelopment Agency could collaborate with these agencies to help provide the facilities, equipment and staffing needed for such a center.

Implementation Team & Costs	January – June 2006
EDM	Meet with NOVA representatives to discuss options for increased outreach to Milpitas residents and report to EDC.

Objective 5. B: Consider establishment of specialized training centers that support local jobs.

Objective 5.B.1: Encourage the integration of job training and skill enhancement centers
into public and private facilities in the City.

into public and private facilities in the City.	
Implementation	January – June 2006
Team & Costs	
EDM	Work with NOVA and state to determine training and employment financial assistance that may be available to local businesses.
Implementation	January – June 2006
Team & Costs	
EDM, EDC,	Publicize information on financial assistance programs for training
Chamber	and employment to local businesses.
Implementation	1-2 Years
Team & Cost	
EDM, EDC,	Contact businesses to evaluate effectiveness of financial assistance
Chamber	training and employment programs.
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Objective 5.B.2: Provide coordination services to help employers connect quickly with the right training resources to ensure an adequate supply of skilled workers and ready access for Milpitas residents to local job opportunities.

Implementation	January – June 2006
Team & Costs	
EDM	Work with NOVA and state Employment Development Department
	(EDD) to understand how Milpitas residents are assisted with finding

local employment opportunities.Make recommendations on how to improve connection needs.

Objective 5. C: Increase entrepreneurial participation among City residents.

Objective 5.C.1: Promote entrepreneurship training opportunities through the local Small Business Development Corporation (SBDC) and private business education institutions. Consider a partnership with the Entrepreneur Center for this effort.

institutions. Consider a partnership with the Entrepreneur Center for this chort.	
Implementation	January – June 2006
Team & Costs	
EDM, Mayor, Chamber, SBDC and others Estimated Cost: \$1,500	 Organize "Doing Business in Milpitas" Workshop for Tuesday, February 28, 2006. Presentations and breakout sessions focused on new and potential entrepreneurs. Investigate opportunities with the Entrepreneur Center for specific Milpitas outreach sessions.
Implementation Team & Costs	1 – 2 Years
EDM, Chamber, SBDC	Conduct annual follow-up workshops.

Objective 5.D: Support the efforts of Milpitas Unified School District to provide the highest quality education to its students. (Response to CC 7/5/05 comments)

City Budget Policy: Oversee completion of the Economic Development Strategy.

5.D.1: Support the Milpitas Unified School District's (MUSD) efforts to increase the number and percent of high school students completing coursework beyond what is requested for high school graduation, especially in math and science. (Response to 7/5/05 CC comments)

e comments)	
Implementation	January – June 2006
Team & Costs	
EDM	• EDM working with Milpitas High students to create local high tech summer internship program.
	Meet with MUSD officials on ways business could better serve to enhance academic status.
Implementation Team & Costs	1 – 2 Years
EDM	EDM to meet with NOVA and MUSD officials to understand current career based programs and report back to EDC.
EDM, EDC Subcommittee	 Investigate a Business Speaker's Bureau to host student programs as a way to encourage participation in math and science classes.

Objective 5.D.2: Consider the development of job shadowing and school-to-career programs at the elementary and junior-high school grades. (Response to 7.5.05 CC	
comments)	
Implementation	1 – 2 Years
Team & Costs	
EDM, EDC	Work with Chamber and Milpitas Rotary to see if Business
Subcommittee,	Experience Day could be expanded. Contact Junior Achievement to
Rotary	see if their program can be of use in this area.
Implementation	3 – 5 Years
Team & Costs	
	Evaluate impacts of Speaker's Bureau.

Goal: Diversity Milpitas' Economic Base

Objective 6A:	Attract new businesses to Milpitas.
City Budget Polic	<u>y</u> : Clarify, formalize and implement economic development strategies and
_	pon generating new and/or enhanced revenues.
-	Develop a well-targeted marketing campaign to attract businesses with
strong growth po	· · · · · · · · · · · · · · · · · · ·
Implementation	January – June 2006
Team & Costs	
EDM, EDC, Chamber	 Meet with commercial brokers and development community to expand awareness of Milpitas opportunities. Develop citywide Wireless opportunities for businesses. Publicize the TSA and Midtown Specific Plans. Plan business development tour.
Implementation Team & Costs	1 – 2 Years
EDM, EDC	Identify those businesses not represented in the Milpitas business community. Determine information needed by those businesses to make location decision and best ways to outreach to them.
	Explore opportunities to support incubator programs for emerging vide a foundation for long-term business growth in new industries.
Implementation Team & Costs	3 – 5 Years
EDC, EDM	 Develop cost estimates for starting and administering a business incubator.
Estimated cost: \$200,000/year	
Objective 6B:	Increase the supply of Class A professional office space.
Objective 6.B. 1: where appropria	Ensure proper zoning in key locations to encourage office development ite.
Implementation Team & Costs	January – June 2006
EDM, Planning, EDC	 Track business condominium conversions to evaluate impact on creating Class A professional office space. Support Midtown Specific Plan efforts to strengthen downtown to attract more professional office tenants.

	 Evaluate existing zoning ordinance to identify policies that conflict with maintaining a healthy business community. Recommend EDC create a subcommittee for this effort.
Implementation	1 – 2 Years
Team & Costs	
EDM, EDC	 Continue to support policies and programs that expand and attract more Class A professional office tenants.
	Make recommendations on specific zoning amendments to facilitate continued economic vitality.
Objective 6.B. 2: Milpitas.	Inform developers of opportunities for new office space development in
Implementation Team & Costs	January – June 2006
-	January – June 2006 Meet with commercial brokers and property owners.
Team & Costs EDM, EDC	Meet with commercial brokers and property owners.
Team & Costs	

Goal: Develop Economic Strategy Performance Measures (Response to City Council comments on 7/0/05)

Objective 7.A: Annually review program performance.	
<u>City Budget Policy</u> : Oversee completion of the Economic Development Strategy.	
Implementation Team & Costs	January – June 2006
EDM, EDC	 Develop measurements to gauge effectiveness of ED program and review with City Council. Identify baseline data for measurements.
Implementation Team & Costs	1 – 2 Years
EDM, EDC	 Evaluate measurements bi-annually. Present update to City Council and update accordingly.
Objective 7.B: Update the Economic Strategy as needed.	
<u>City Budget Policy</u> : Oversee completion of the Economic Development Strategy.	
Implementation Team & Costs	January – June 2006
EDM, EDC, Planning, Building, Fire, Engineering	Identify existing city policies may prohibit or are inconsistent and deter business development.
Implementation Team & Costs	1 – 2 Years
EDM, EDC	Identify potential policy and program updates.
Implementation Team & Costs	3 Years
EDM, EDC	Update Economic Development Strategy

Goal: Provide Administrative Services to the Redevelopment Agency

Objective 8A: Protect the Redevelopment Agency (RDA) from State legislative initiatives to diminish the authority and economic capacity of redevelopment.	
Implementation Team & Costs	January – June 2006
EDM	Join California Redevelopment Association and participate in legislative briefings and meetings.
Implementation Team & Costs	1 – 2 Years
EDM, Finance, City Council	Continue to follow state legislative actions regarding redevelopment and use of tax increments.
EDM, Finance	Seek ways to utilize appropriate legislation and economic development tools to generate revenue for the City to continue maintaining a strong fiscal base.
Objective 8B: Participate in economic development activities of outside organizations (such as: Joint Venture Silicon Valley, North Valley Private Industry Council and the Manufacturing Group).	
Implementation Team & Costs	January – June 2006
EDM, EDC	 Participate in local and regional organizations that represent business and property owner interest that will more effectively expose Milpitas for future business development. Organize "Doing Business in Milpitas" presentation for Good Morning Milpitas (January 13, 2006).
Implementation Team & Costs	1 – 2 Years
EDM, Building, Planning, Fire, Engineering, Finance	 Organize a "Doing Business in Milpitas" work fair for local contractors and "do-it-yourselfers". Host annual Chamber Mixers at City Hall.
Estimate Cost: \$2,500	

Objective 8C: Lead in the preparation of Redevelopment Agency Five Year Implementation Plan update.	
Implementation	January – June 2006
Team & Costs	
EDM, Finance,	Presentation of 5 year Plan by City Council/Redevelopment Agency in
Engineering	February/March 2006.
Implementation	1 – 2 Years
Team & Costs	
EDM, Finance	Hold bi-annual public hearing in 2007/08.